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## Micro Focus Fortify Resource Guide

This guide lists Fortify Support's most commonly requested resources and where you can find them.

### Important Note:

To access all of the listed resources, *each user* must [register for an account](#). Many areas also require verified active entitlement. For more information on how to register for and entitle your account, please review the [Micro Focus Customer Support Handbook](#) before beginning.

Resource & Link	Description
<a href="#">Service Request Management</a>	<a href="#">MySupport</a> is the primary resource for creating and managing requests for support, no matter the topic. Be routed to the ideal experts by choosing the request type that best matches your concern.
<a href="#">Licensing &amp; Software Download Portal</a>	Download software and manage licenses and entitlements. Check out the <a href="#">Quick Start Guide</a> to get started and the <a href="#">Help</a> page for more info.
<a href="#">Rulepack &amp; Premium Content Center</a>	Access your Fortify SCA Rulepack subscriptions and Premium Content. For access issues or questions, please contact our <a href="#">Licensing Team</a> .
<a href="#">Self-Solve Knowledge Articles</a>	Search our database of knowledge articles 24x7
<a href="#">Documentation</a>	Visit the Micro Focus Product Documentation website to explore and download current product documentation. For Fortify product releases 17.20 and earlier, visit the <a href="#">Product Documentation forum on Protect724</a> .
<a href="#">Product Announcements</a>	Subscribe to our Product Announcements board to be alerted when new releases become available.

Resource & Link	Description
<a href="#">Non-Technical Chat</a>	Available in 10 languages, initiate a chat to create or update a service request, request a phone call or report concerns with an existing request.
<a href="#">Protect724 Community</a>	Join forums, connect and share knowledge with colleagues in the industry, receive product announcements and explore documentation on Protect724, the Micro Focus Security Community. Sign in to reach secure areas and subscribe to important forums.
<a href="#">Notifications &amp; Subscriptions</a>	Manage notifications related to service requests, knowledge articles and more.